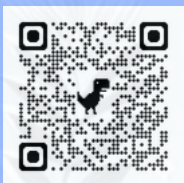




Dr. Sajeev Dev's MindShift Workshop

Presented by:
Dr. Sajeev Dev
Transformational
MindShift Trainer



About Dr. Sajeev Dev

Dr. Sajeev Dev is a transformational motivational speaker with over 30 years of experience empowering professionals, entrepreneurs, and business teams. His MindShift Workshops have consistently delivered exceptional results, making employees indispensable assets to their organizations.

Our Contact



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More Info



“Empowering Resort Excellence”



Workshop Vision

To transform your team into invaluable assets by fostering

- Customer-centric excellence
- Loyalty
- Responsibility
- Ethics, and
- Great working habits.



Why Choose Dr. Sajeev Dev's MindShift Workshop?

This dynamic and interactive workshop is tailored to meet the unique needs of your resort, equipping your employees with the mindset and tools to

- Deliver exceptional customer experiences that leave a lasting impression.
- Build loyalty and a deep sense of responsibility towards the firm.
- Embrace ethical practices to uphold the resort's reputation.
- Cultivate habits of excellence for consistent high performance.
- Adapt with resilience to handle challenges and demanding scenarios.



Key Benefits of Participation

For Employees

- Acquire skills to enhance guest satisfaction and loyalty.
- Foster personal growth and professional pride.
- Build strong teamwork and adaptability in a hospitality setting.

For the Resort

- Elevated guest ratings and repeat bookings.
- A motivated, reliable, and loyal workforce.
- Strengthened brand reputation and market positioning.

Workshop Tools and Takeaways:

Dr. Sajeev Dev's MindShift Workbook: A guide to sustain transformation.

Daily Habit Tracker: Monitor progress and instill consistency.

Practical Team Exercises: Boost communication and collaboration.

Mindset Exercises: Empower employees to align personal and professional goals.

Workshop Agenda

Morning Session:

Foundations of Excellence
9:00 AM – 12:30 PM

Customer-Centric Mindset:
Understanding the guest's journey.
Ethics and Responsibility:
Aligning personal values with organizational goals.
Interactive Role-Playing:
Handling challenging customer scenarios effectively.

Lunch Break:
12:30 PM – 1:15 PM

Afternoon Session:

Cultivating Habits and Resilience
1:15 PM – 5:00 PM

Building Great Working Habits:
Introduction to the Habit Tracker for daily improvement.
Resilience Training:
Stress management techniques and problem-solving skills.
MindShift Workbook:
Personalized action plan for continuous growth and success.



“Transform your resort's team into a powerhouse of excellence with Dr. Sajeev Dev's MindShift Workshop!”

